

# Restoring health and independence: a hospital's role and responsibilities

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1906



1908



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1972



1980



1998

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## Defining and developing the frailty pathway at Addenbrookes Hospital

In collaboration with partners at the local CCG, we decided to try to identify all vulnerable elderly patients admitted to the acute trust. This was initially undertaken under the auspices of a CQUIN project. We chose the Clinical Frailty Scale for its ease of use, and set up a project to score and record Clinical Frailty Scores for all patients admitted as an Emergency aged 75+.

We achieved very high concordance with frailty scoring, demonstrating the ease of use of the scale and the ability to utilise the scale in an acute hospital setting.



With the help of the Acute Frailty Network, we opened an Acute Frailty Assessment Unit, using frailty scoring to help determine those most appropriate for admission. This proved the most difficult process we have undertaken as part of our frailty work, as the effectiveness of the pathway was materially affected by the recent opening of a new Medical Decisions Unit.



We have developed a team of senior nurses and therapists (the SAFE team) who are able to view frailty scores in real time on a bespoke dashboard, and who will review all vulnerable adults admitted to areas outside the Department of Medicine for the Elderly, offering advice, gaining collateral history, helping with discharge planning, and repatriating to Elderly Care beds where appropriate.

### Ongoing work.

We have learned a lot from our experience within the Acute Frailty Network and have a number of ongoing workstreams arising from the working groups and network meetings.

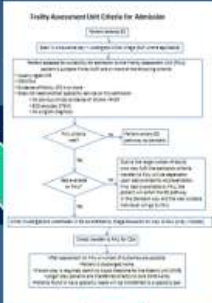
We have two key aspirations which have been driven by the Network and by learning from the experiences of our peers. Our key aspirations are to re-develop our acute frailty pathway, fitting it in to the new Medical Decisions Unit model, and to generate more robust models of statistical analysis with which we can monitor progress into the future.



Having embedded frailty scoring into our Emergency Pathway, we wanted to test whether scoring of this nature had clinical relevance. We undertook a clinical study of the use of the scale in hospital.



We have shown that frailty scoring can provide us with valuable information about which patients may be vulnerable to adverse hospital outcomes.



As part of our work with the Acute Frailty Network, we have developed a number of Trust-Wide and Departmental Initiatives.

We have a working group developing nursing protocols to identify and manage 'stranded patients' around the Trust, we have developed a collaboration between all local voluntary services, providing information and a single point of contact, and we undertake weekly long-stay patient reviews in the department. We anticipate that all these initiatives will have a positive impact on length of stay and patient satisfaction for vulnerable adults.

We have reconfigured our IT systems, so that frailty scores are reported back to primary care on discharge summaries.

Junior medical staff were provided with training and advice on frailty factors which the primary care team would like to be informed about.



These services exist, but they are not being used. It is a good idea to have a good idea of what is going on. It is a good idea to have a good idea of what is going on. It is a good idea to have a good idea of what is going on.





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Original paper

ORIGINAL PAPER

# Association of the clinical frailty scale with hospital outcomes

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# Curriculum

Geriatric EM Bootcamp			
Resuscitation Department, Mint Wing, St Mary's Hospital October 17 <sup>th</sup> 2016			
Topic		Speaker(s)	Time
Registration and Breakfast			
Introduction	Overview of the day	Rosa McLinmara Kate Sendall	9.00
Check-in and Assessment			
Communication	Short Presentations, each 15 minutes long with Panel discussion to follow		
	How do I talk to my patient?	Ella Freyne OT Dementia Team	9.15
	What should families know? What should I tell them?	Claire Solomon Interface Geriatrician	9.30
	Community care agencies-Who do I talk to and how?	Jordan Esat(OT) OT Emergency Department	9.45
	Panel Discussion	Billica Stokjanovic	10.00
Investigating and Managing			
Work Shops	4 interactive workshops running concurrently, each 15 minutes. Participants choose 3 to attend.		10.30
Workshop 1	Fit Just older adults- An overview of changes in physiology and pharmacology in older age	Sahaj Jaina Lead Pharmacist- Emergency, Acute and Elderly Medicine	
Workshop 2	Why Continence matters in the ED	TBC	
Workshop 3	What is frailty?	Claire Solomon Interface Geriatrician	
Workshop 4	Confusion- A pragmatic approach in the ED	David James Lead Geriatrician Dementia Care	
Grab a Coffee			11.15
Managing complexity in the ED (Lecture)			11.45
Rosa Batchelor Interface Geriatrician, Imperial College Healthcare NHS Trust			
Work Shops	4 interactive workshops running concurrently, each 15 minutes. Participants choose 3 to attend.		12.30
Workshop 1	Falls in the ED	Claire Solomon	
Workshop 2	Skin Care/Pressure sores	TBC	

Workshop 3	IF IS NOT A UTI... diagnosing UTI when it is there.	Rosa McLinmara Consultant in Emergency Medicine	
Workshop 4	How do I know what my patient can do? Simple Functional Assessment in the ED.	Sarah Montgomery-OT Emergency Department/ Theresa Turner- Community Falls Therapy Link Worker	
Lunch 12.15			
Learning Lunch			
Activities are spread across the lunch break so that participants can learn over lunch – to maximise learning opportunity and allowing local staff to join in on their lunch break!			
Topic 1	Parkinson's Disease and medication s	Topic 4	Quality Improvement in the ED
	Sahaj Jaina		Lara Ritchie
Topic 2	Meeting Patient Nutritional Needs	Topic 5	Transitioning Care Safely
	Josh Perry/Ja Jomae		James/Jenifer
Topic 3	CEM Curriculum and older adults	Topic 6	Community Service Links
	Rach Brown		TBC
Process			
Managing process under time constraint - Delivering excellent care in a chaotic environment (Lecture)			14.30
Wendy Mathew Emergency Department, St Mary's Hospital			
Work Shops	4 interactive workshops running concurrently, each 15 minutes. Participants choose 2 to attend.		15.15
Workshop 1	Getting care right at the end of life	Mary Dawood Nurse Consultant Emergency Department	
Workshop 2	Elder persons trauma care	Filica's Batridi Training Lead Imperial College	
Workshop 3	Keeping patients safe in ED	Sarah Farge Nurse Emergency Department St Mary's	
Workshop 4	Managing Challenging Behaviours	Julie Knight Mental Health Nurse, Dementia Team	
Wrap-up Rosa McLinmara & Kate Sendall So what's next?			16.00
How can I integrate what I've learned into my practice			
How can I change the course to meet our department's needs?			
Feedback and Certificates.			

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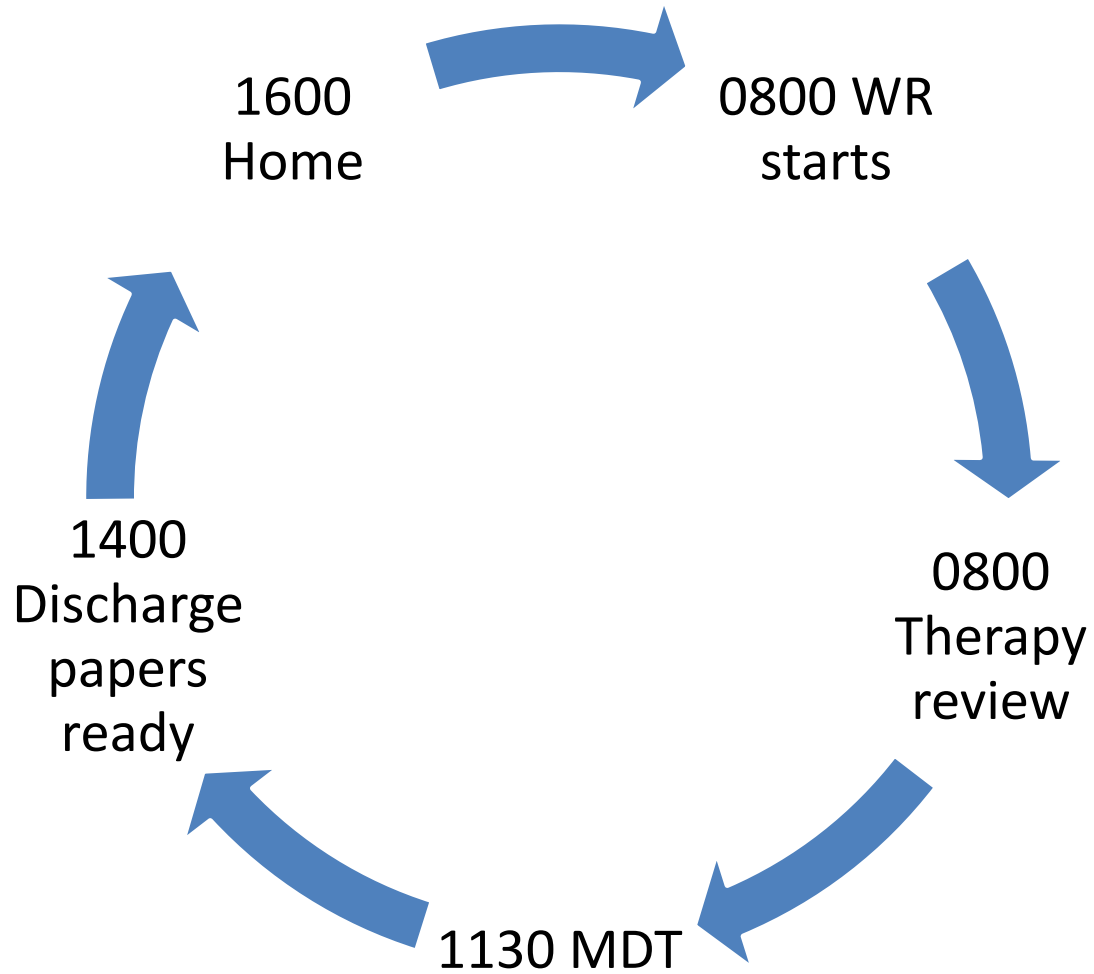


# RACE Unit ethos

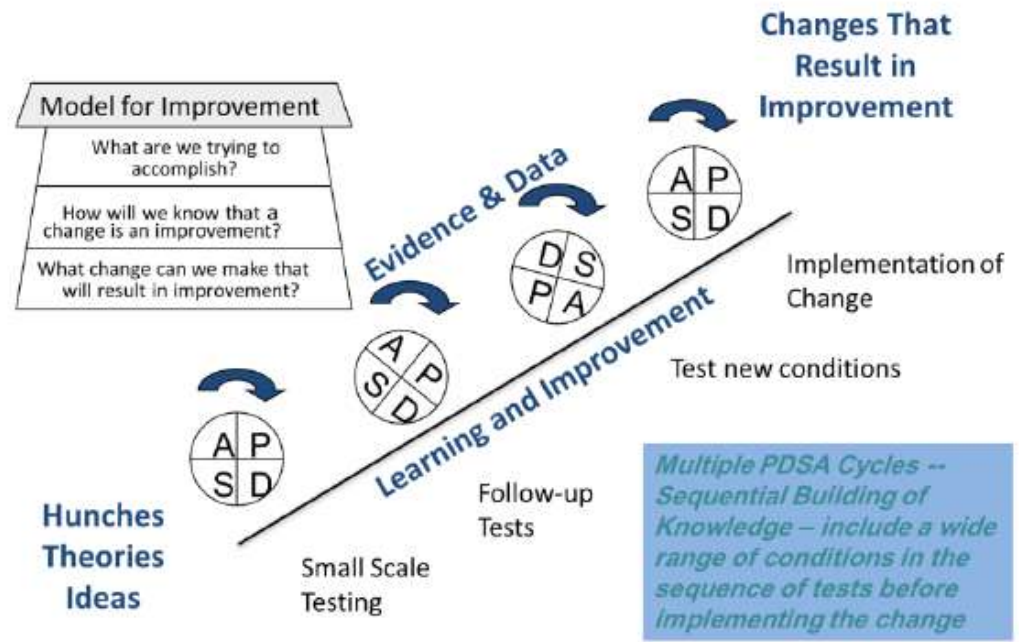
- Triage of referrals
- Triage of arrivals
- Assessment v admission
- Comprehensive Geriatric Assessment



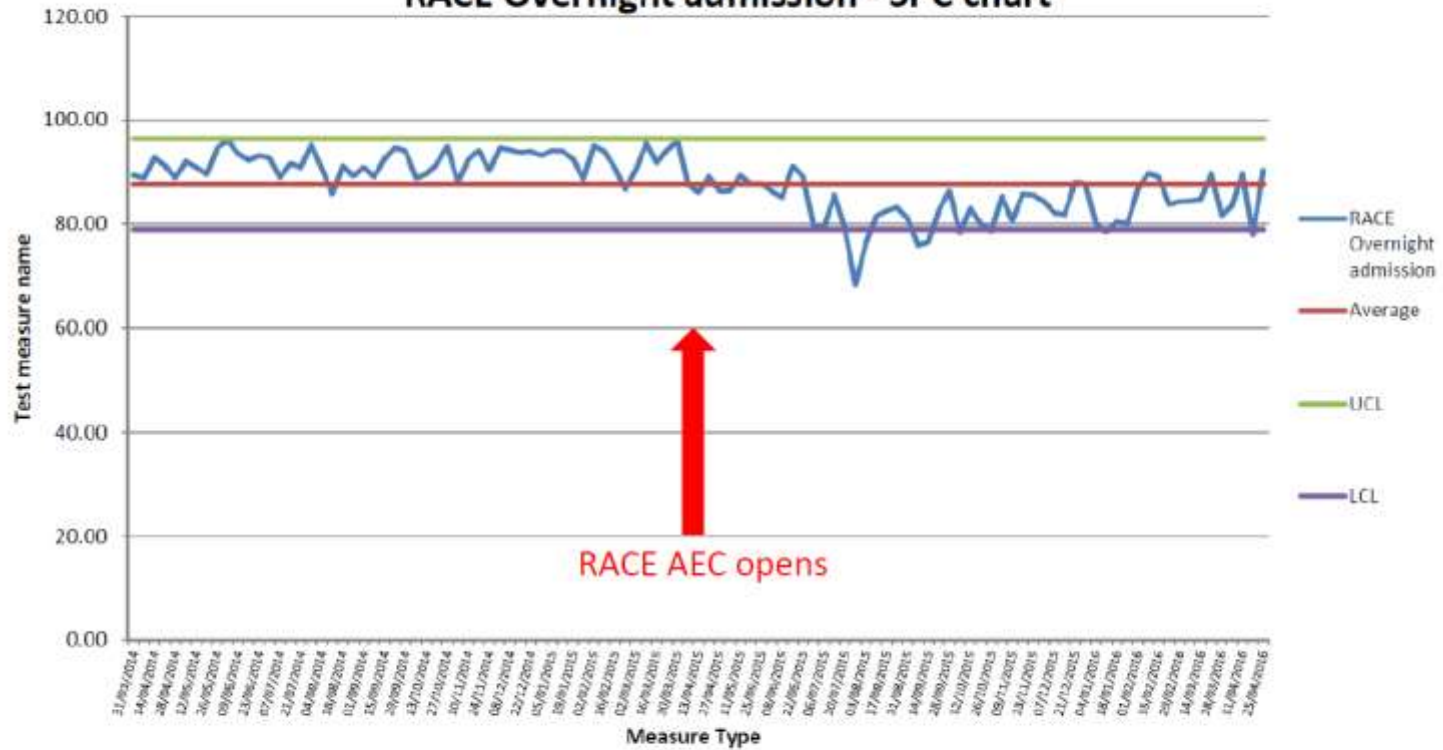
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RACE Overnight admission - SPC chart



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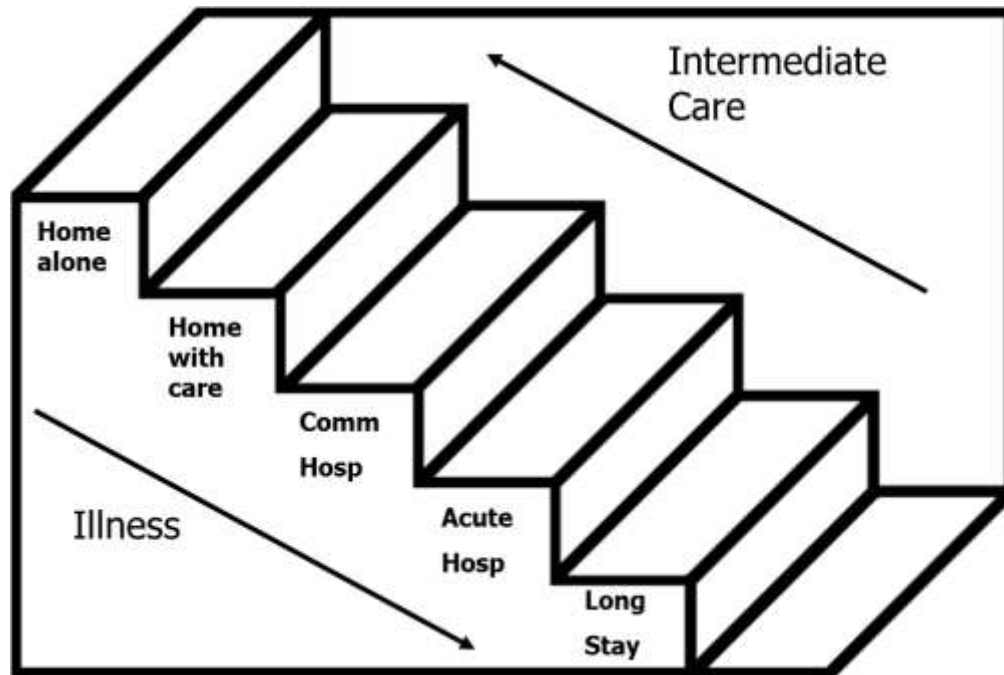
Orthogeriatrics

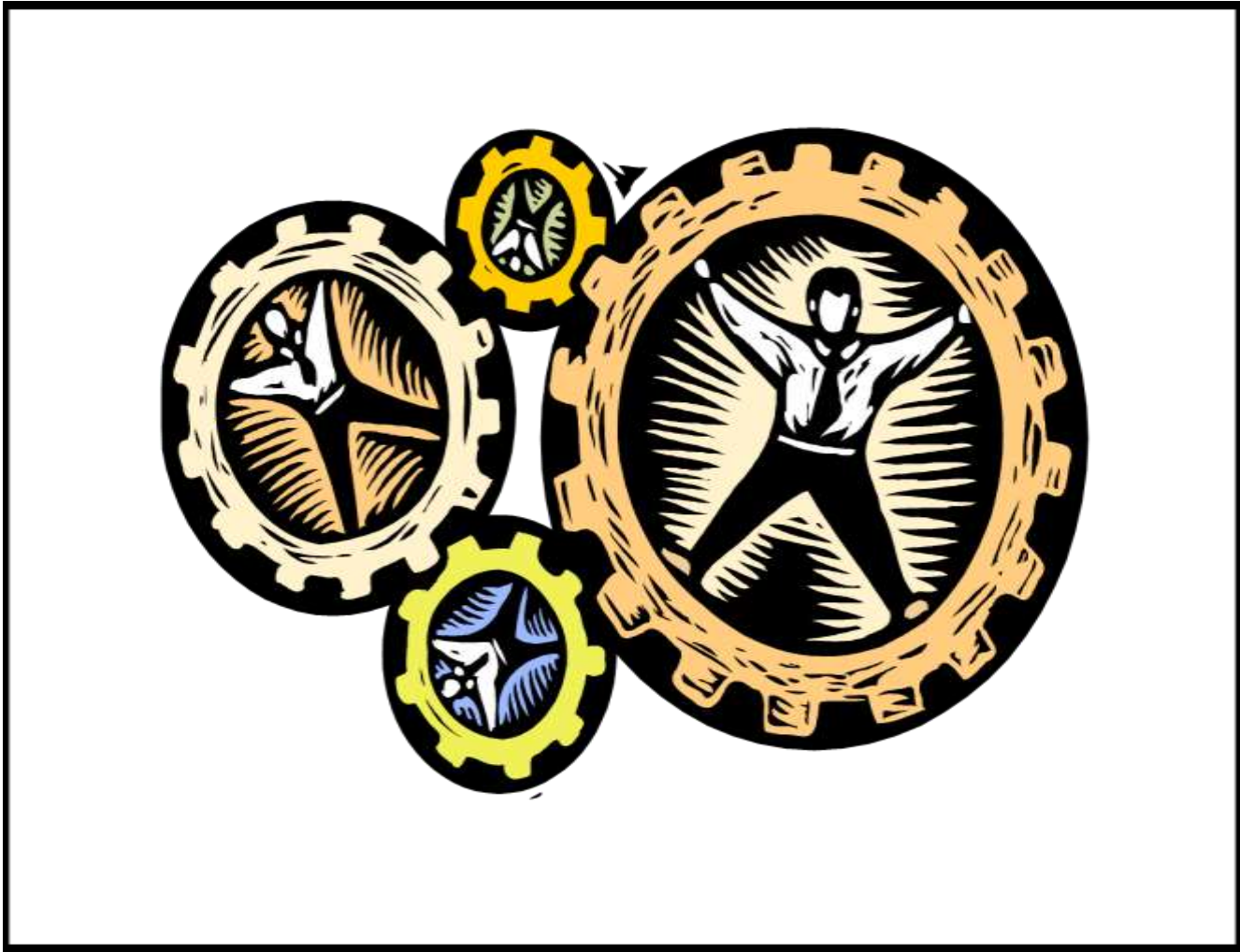
POPSS

Oncogeriatrics



# Collaboration





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# *Expanding across North West London.....*

**GERIATRIC EMERGENCY  
MEDICINE  
BOOTCAMP**  
OCTOBER 10<sup>TH</sup> 2017

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## A&E delays: Last winter at a glance

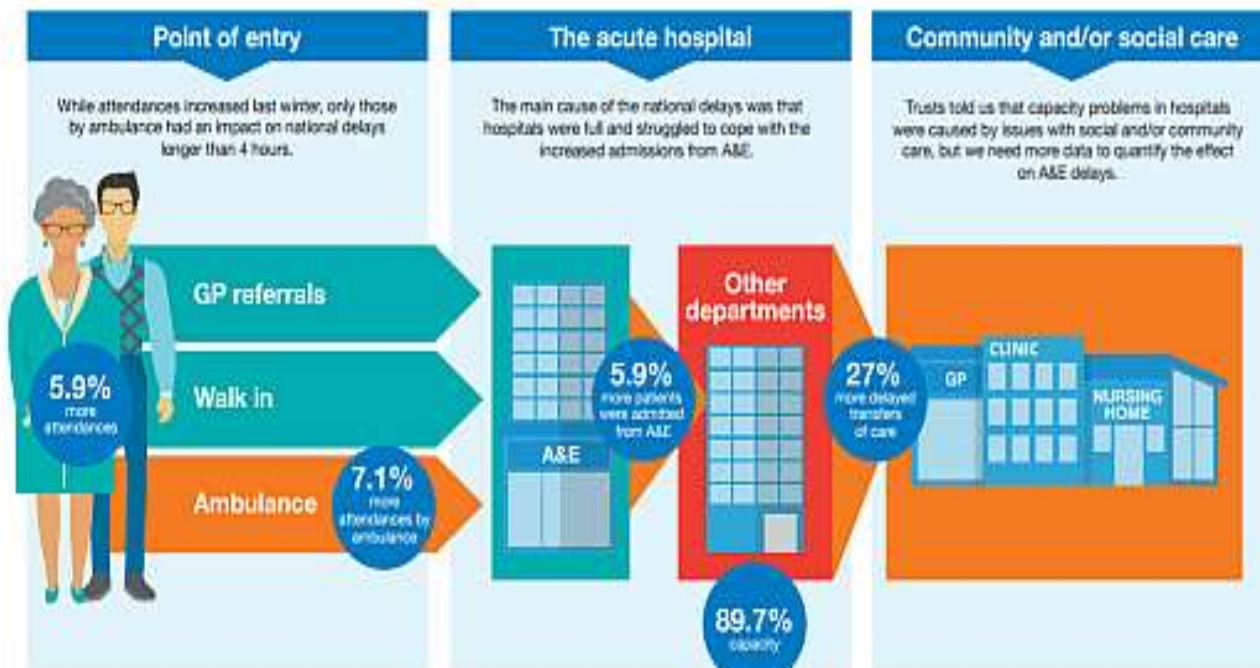


### The problem

91% of trusts did not meet the A&E four-hour maximum waiting time standard last winter – this was the worst performance in 10 years.

### Our analysis

Monitor has identified key national causes of these delays. We found the problem was not in A&E departments, but at other points in the health and social care systems.



**Key:** ■ No impact ■ Some/unknown impact ■ High impact

\*All data refer to October-December 2014 for Type 1 acute NHS trusts and foundation trusts and the percentage point changes are comparisons with October-December 2013

[@monitorupdate](https://twitter.com/monitorupdate)  
[GOV.UK/monitor](http://GOV.UK/monitor)



## NHS Benchmarking network 2005 - 2013

- 22% increase in ED attendances overall
- 50% increase in people 60-79 years
- 55% increase in people > 80 years

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## MODERN BRITISH GERIATRIC CARE



Of course, as with other age groups, many elderly patients will be admitted as acute patients at the request of their general practitioner; but this is not the characteristic pattern of admission to a geriatric unit. The key to this is assessment, a process which looks at the patient's whole life situation, taking in his physical, mental and social circumstances. It attempts to define the need for treatment, the scope for rehabilitation, and the ultimate prognosis from the earliest contact with the patient. Frequently it starts in the patient's own home before admission. Although it may be mainly done by a domiciliary visit by a consultant in geriatric medicine it is essentially a multidisciplinary affair, involving social workers, occupational and physiotherapists as well as the general practitioner and hospital doctors.

After admission the process of assessment continues concurrently with treatment and rehabilitation. It



When did Frances  
become old?

When did Frances  
become frail?