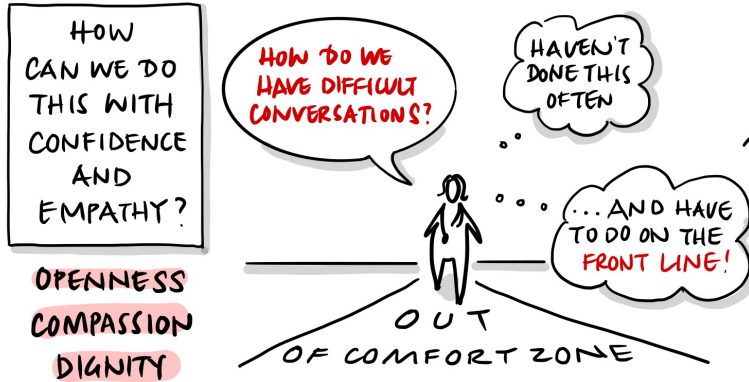


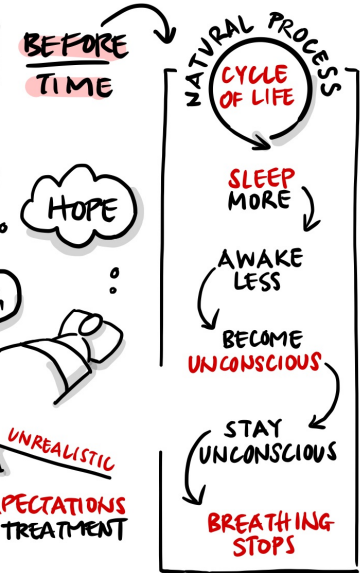
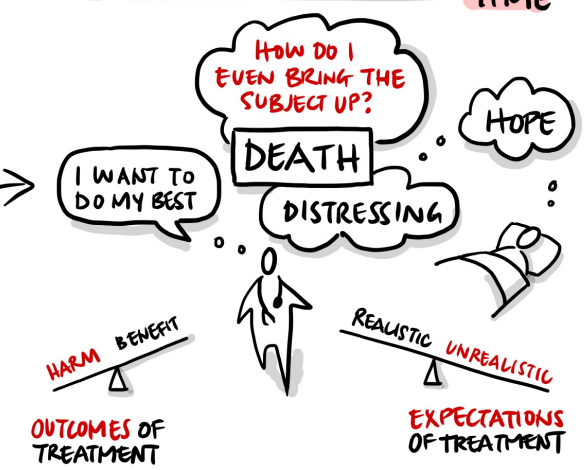
DIFFICULT CONVERSATIONS - WHY WE NEED TO TALK ABOUT DYING

1 WE WILL HAVE TO TALK ABOUT DYING: COVID-19

ALL CLINICIANS, SOME WORKING OUTSIDE USUAL AREA



2 WHY IS THIS SO HARD?



3 SUPPORT + PREPARATION



5 THINGS YOU MIGHT SAY...



4 REDMAP FRAMEWORK

- R**EADY - CAN WE TALK ABOUT YOUR CARE?
- E**XPECT - WHAT DO YOU KNOW/WANT TO ASK?
- D**IAGNOSIS - WE KNOW/DON'T KNOW
- M**ATTERS - WHAT MATTERS TO YOU?
- A**CTION - THIS CAN HELP / THIS WILL NOT HELP
- P**LAN - LET'S PLAN GOOD CARE FOR YOU + YOUR FAMILY

