

# Older Person's ANPs Improvement Project at Royal Bournemouth Hospital Emergency Department.

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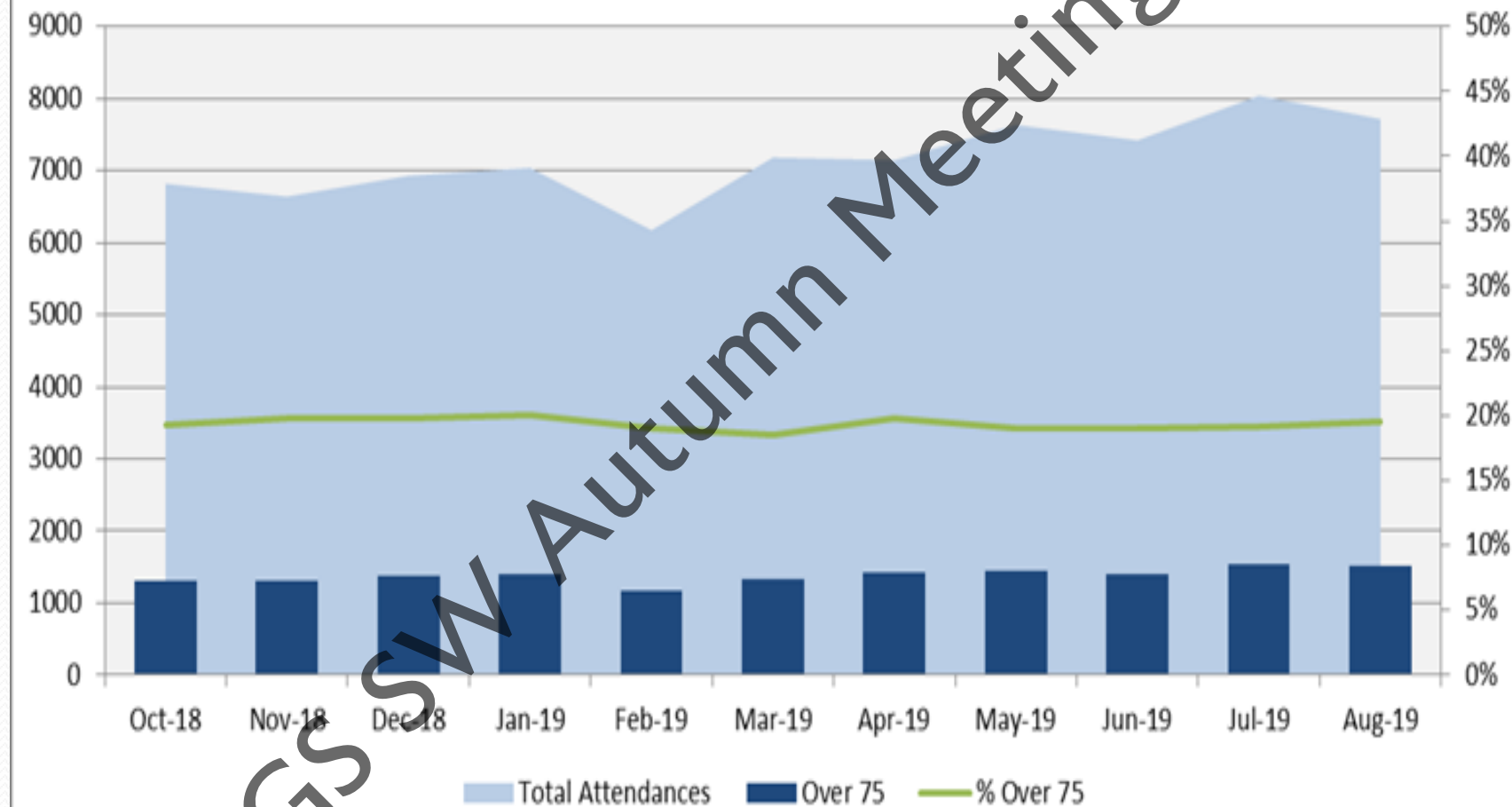




# Overview and Context

- Population of 772,270 with Christchurch having the highest population of >85's in England (Dorset.gov.uk).
- Within the last year our ED has seen an average of between 6,000 and 7,800 attendances per month.
- 20% of all attendances are patients over the age of 75 .

## ED Attendances



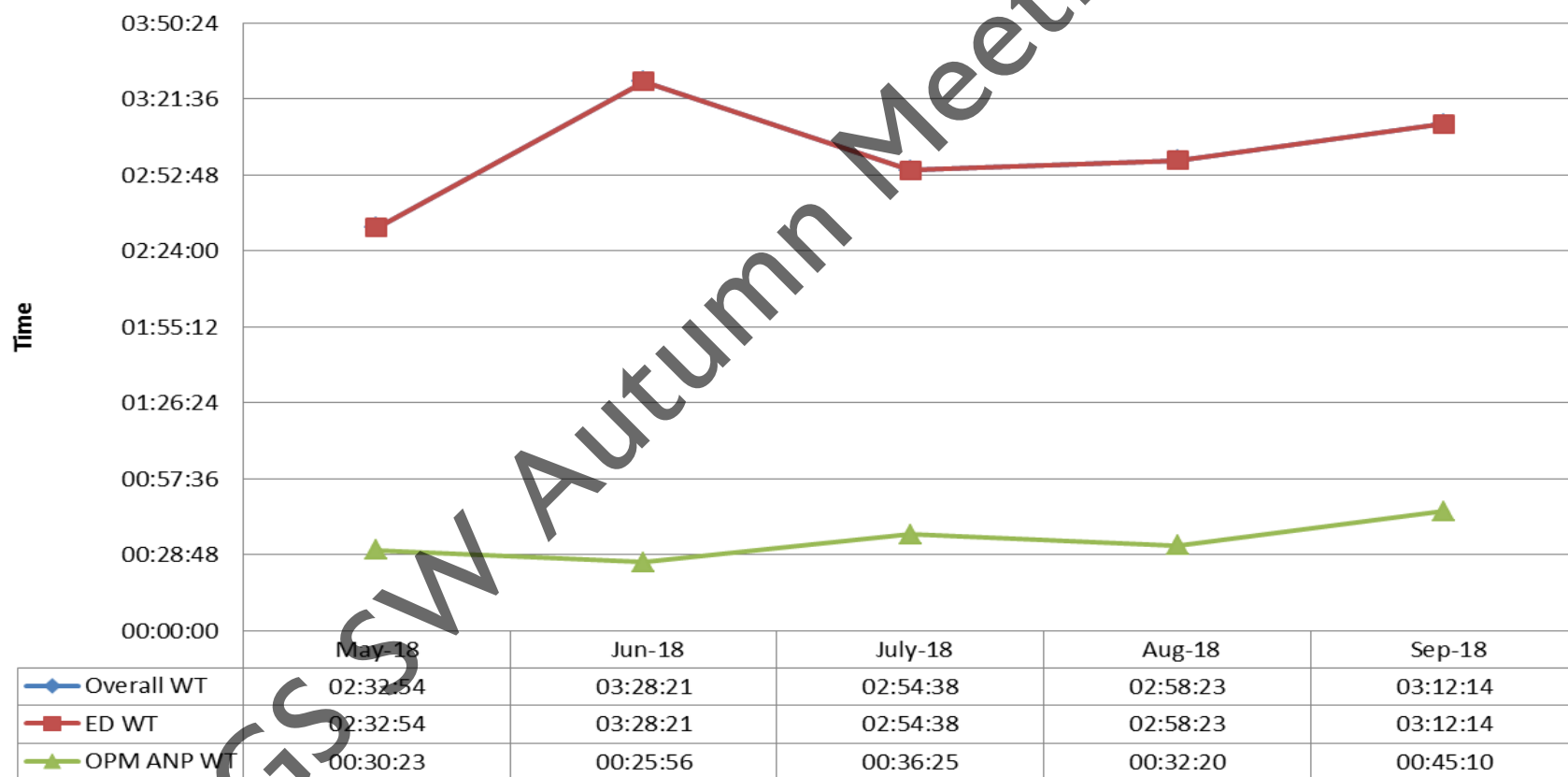
# Frailty Pathway

- Pathway Served By:
- 1 Older Person Assessment unit (27 beds)
- 3 Short Stay Wards
- 1 Complex Discharge Ward
- 1 Rehabilitation Ward
- Pathway Criteria: >85 (no speciality need)  
>75 with 2 Frailty Indicators  
Rockwood Score >5

# Cohorts

- In ED Screening for Frailty Pathway
- Noticed 3 Main Cohorts
- Focus On Middle Group: Multi-factoral, Multiple Co-Morbidities But Lower Clinical Acuity
- Higher Chance of Admission Based on Breach Time
- Poorer Outcomes and Deconditioning
- ED Not a Good Environment.

## Average waiting time for the Older Person to see an ED Clinician during 08:00-18:00



# Inclusion Focus Group

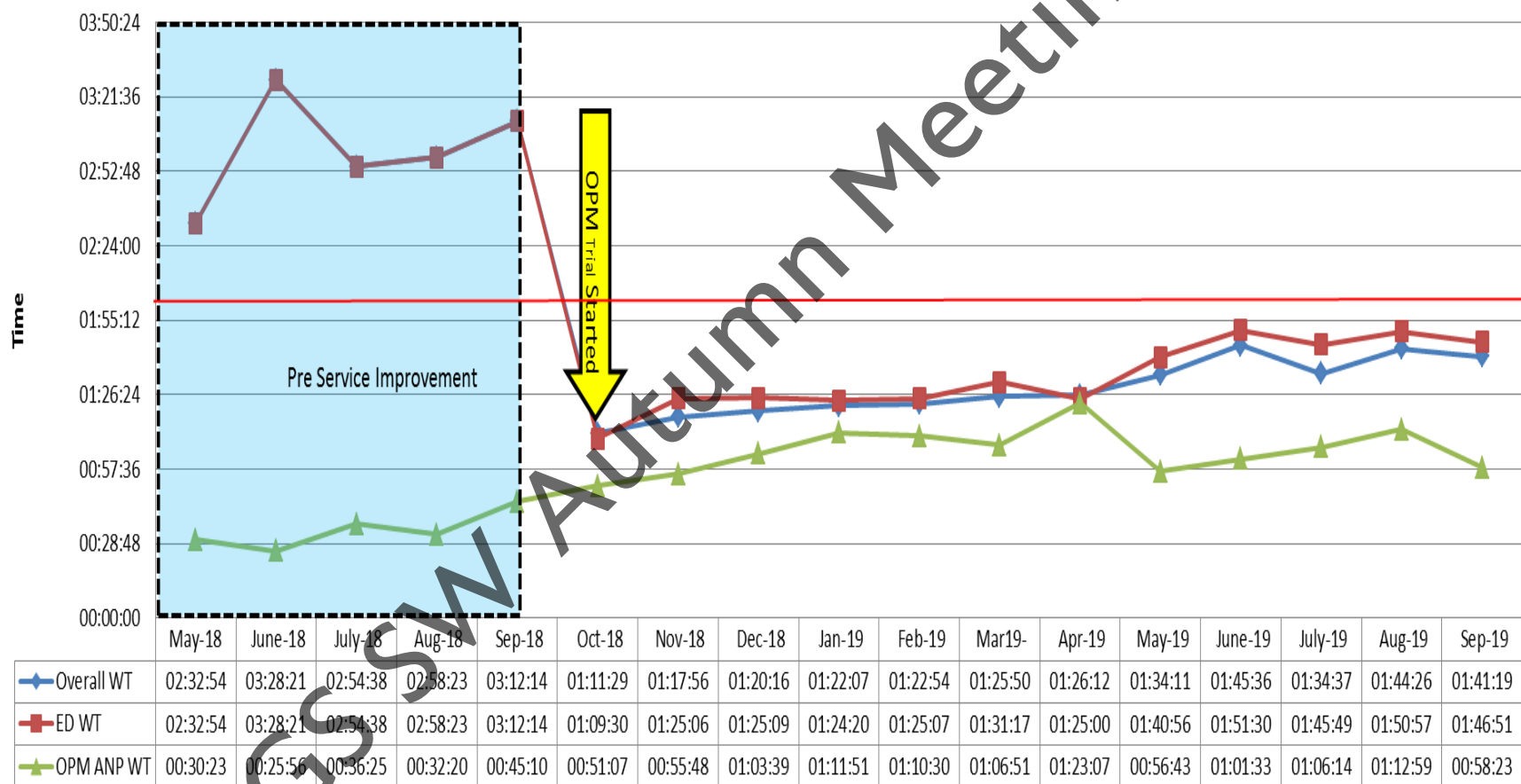
- Complex Problems
- Multiple Co-Morbidities
- Polypharmacy
- Benefit From MDT Approach
- Safe and Supported Discharge.

# Procedures

- Business Case
- 3 Month Trial Agreed
- Agreed Governance
- Roaming Prescribing Rights
- Radiology Governance
- Write Standard Operational Policy outlining Clinical Practice, Inclusion and Exclusion Criteria
- Trial Commenced October 2018.

# Post Service Improvement Figures.

Average Waiting Time for Older patients to be seen by a clinician in ED during 08:00-18:00

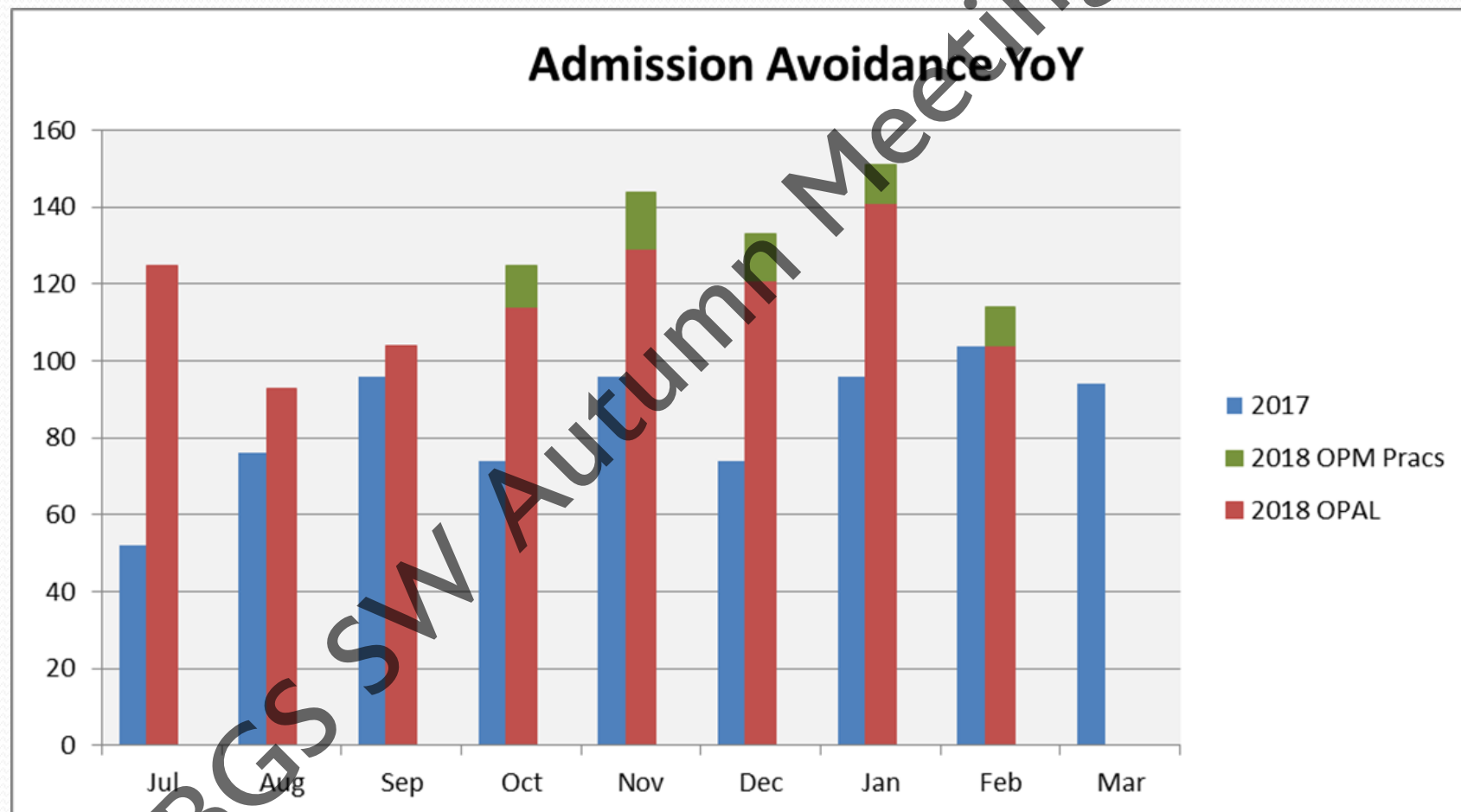


# Collaborative Working

- OPAL
- Front Door CGA's
- Social Services
- Community Services
- Safe and Supported Discharges
- Reduce Re-Attendances

BGS SW Autumn Meeting 2019

# Collaborative Working Admission Avoidance Figures (2017/2018)



# Outcomes

- 50% Increase in Admissions Avoidance
- Reduction in Number of Outlying Patients
- Reduced Re-Attendances
- Improved Relationships: Inter-Departmental and Community Teams
- Positive Feedback
- Improved Satisfaction
- January 2019 – Standard Practice

# Future Aims

- Extend Service Coverage
- Expand Advanced Practice Team
- Expand Ambulatory Services
- Streamline Admissions to OPAU

# Thank You For Listening.

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## ANY QUESTIONS

