TITLE: An Improvement Project on optimizing Do Not Attempt Cardiopulmonary Resuscitation (DNACPR) Form Transfer and Primary Care Collaboration for Patient – Centred Care

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Introduction

Why this project?

- Encountered a local problem
- Not all discharged patients leave with the original DNACPR document.
- The DNACPR status was not being communicated to their Primary care provider.
- Highlights a communication gap existing between hospital and primary care.

Where we did this?

- Within the Geriatrics/Stroke department.

Our aims and expectations

- To respect patient's wishes, avoid unnecessary interventions, reduce distress, and prevent confusion for both family and healthcare providers during emergencies.
- Bridging the communication gap between hospital and primary caregivers, thereby enhancing overall quality of care.

Results

Adapted Standards

S 1 — All discharged patients must leave with the original DNACPR document.

S 2 — Clear documentation of DNACPR and review status in the immediate discharge (IDL) provided to Primary Care.

Figure 1: A Comparison of Eligble Patients Meeting Both Standards Over Audit Cycles

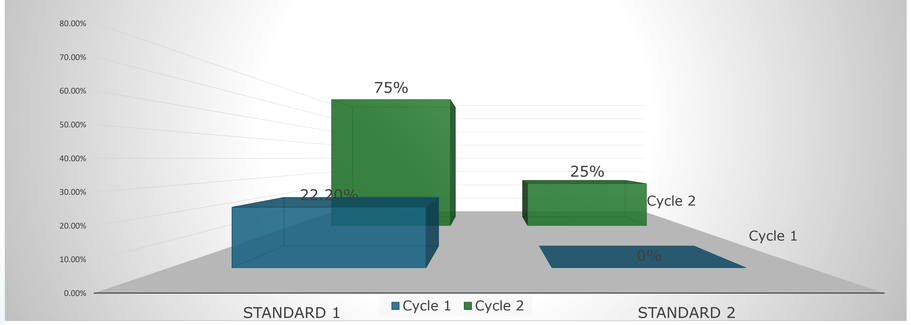
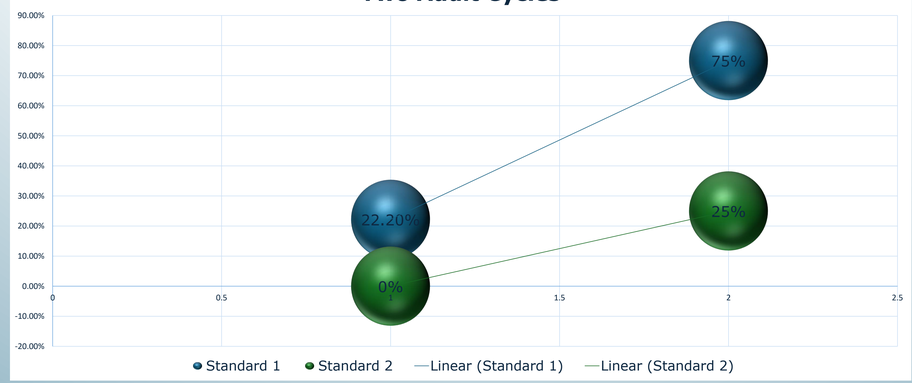


Figure 2: Observed Improvement in Both Standards Across Two Audit Cycles



Conclusion

- In summary, quantitative data was collected for one month after interventions.
- At the end of the second audit cycle, we achieved ***25% improvement in DNACPR status communication to Primary care***
- A ***52.8% increase in patients being discharged with the original DNACPR document*** with a copy remaining in their medical case notes.

- ***Our overall aim was to bridge the communication gap between secondary and primary care, which was achieved.***
- Some ***limitations encountered***: collecting data required manually pulling files from medical records to assess whether a copy of DNACPR was present in the case notes.
- ***Recommendation***: in the future an option may be to have this information in an e-record format in an easily accessible space for both primary and secondary care providers.

References

"Do Not Attempt Cardiopulmonary Resuscitation (DNACPR) - integrated adult
policy: guidance" by Scottish Government:
https://www.gov.scot/publications/attempt-cardiopulmonary-resuscitation-dnacpr-integrated-adult-policy-decision-making-communication/pages/11/

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