

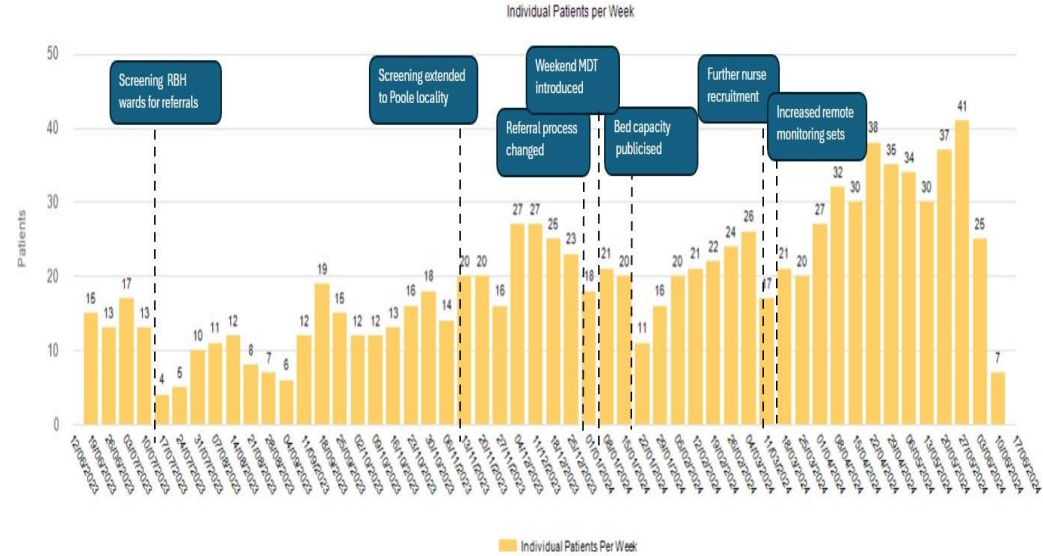
# Older Persons Services Hospital at Home OPS H@H



- ✓ Delivers acute hospital level care, in the comfort of the patient's usual place of residence, including care homes.
- ✓ Safe and efficient alternative to in-patient bedded care.
- ✓ Daily Consultant Geriatrician led MDT (Monday-Sunday) with dedicated 8a Pharmacist
- ✓ Blended face to face visits and telephone and technology enabled virtual reviews
- ✓ Supports hospital flow:
  - as an alternative to admission from ED/SDEC/Admission units
  - to facilitate early discharge prior to being deemed medically fit

National directive to deliver 40-50 beds per 100k population.  
Dorset Integrated Care System requirement to deliver 300 beds.  
UHD initial ambition to provide **20 Frailty Hospital at Home beds** (from starting position of 0) with current objective **to increase to 40 beds with 80% occupancy during 2024-25**

## Improvement journey



## Background

### Older Peoples Services

- Started in March 2023 - using existing teams
- **All referrals considered for patients with frailty** criteria with a registered Dorset GP (including some Hampshire and Wiltshire postcodes)
- Exclusion Criteria - Stroke, Acute Coronary Syndromes, Orthopaedic admissions with lower limb fractures, surgical presentations, unstable patients, high National Early Warning Score (>6)
- **Remote monitoring of NEWS2** Observations from InHealthCare platform
- **Specialist advice** via usual hospital referral routes
- **Direct access to hospital imaging/investigations** - can use SDEC to help co-ordinate
- **Home therapy assessment** provided by Outreach team
- **Commonly managed referrals** include:

Decompensated Heart Failure, Acute Atrial Fibrillation, Community Acquired Pneumonia, Hyponatraemia, Urinary Tract Infections, Postural hypotension, Complex Falls, Pain management, Delirium, Acute Kidney Injury, Exacerbations of COPD/Asthma

## Evaluation snapshot

**3077  
beds saved**

**9 days average length of stay**

**20 Beds average per night (Aug 24)**

**£64.66 cost per bed day compared with ref cost £277.49 (22-23)**

Activity from 1 April 2024 to 31 August 2024  
Patient quotes from NHS Benchmarking Patient Reports experience measure

"Well pleased with the service"

### Proud moments

- Collaboration with partners

### Next steps

- Continuing to develop and embed model and pathways to support winter pressures including a **delirium pathway**
- Review and alignment with latest national Hospital at Home guidance.
- Working with Dorset system to deliver a Dorset wide model.

See our patient & staff stories, and find out more about Hospital at Home, by visiting the UHD website

